10/66012.46 IFU

From: Mervin Hurtgam

14 Thomas Jefferson Lane Amherst, NY 14226

To: Customer Service

I have received two telephone calls from Glenda about patent # 6,804,891. I can not understand the phone number which she is trying to leave. I have listened to these messages at least 30 times and had other people listen. Numbers tried

1-571-872-6500 1-571-872-6544 1-672-872-6500

Mervin Hurtgam 1-716-839-2281

Forerin Hurtgam